

COORDINATED TRANSPORTATION PLAN

Monroe County 2025-2029

July 2025

This document was completed by Buckeye Hills Regional Council and the Monroe County Transportation Advisory Committee.



BUCKEYE HILLS
**regional
council**

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July 2025

Please direct all questions and comments regarding this document to:

Mobility Manager

Buckeye Hills Regional Council

1400 Pike Street Marietta, Ohio, 45750

C 740.336-2039 F 740.374.8038

www.buckeyehills.org/mobility-management



Executive Summary

The Coordinated Transportation Plan for Monroe County, Ohio, was first developed in 2021 and is regularly updated to meet Ohio Department of Transportation and Federal Transit Administration (FTA) guidelines under the 5310 Enhanced Mobility of Seniors and Individuals with Disabilities Program.

The plan aligns with federal priorities, including MAP-21, and serves as a framework for identifying local transportation needs, coordinating services, and supporting grant applications.

Transportation is essential in Monroe County, connecting residents to jobs, healthcare, education, and services—especially older adults and people with disabilities.

This plan brings together local stakeholders to identify unmet needs, improve coordination, and build a more accessible, reliable transportation network for all.

Local stakeholders are encouraged to collaborate on the following activities:

1. Identify all community resources including:
 - Buckeye Hills Regional Council
 - GMN Senior Center
 - Monroe County Job & Family Services
 - Monroe County Health Department
 - Monroe County Board of Developmental Disabilities
 - Monroe County Veterans Office
2. Identify and prioritize community transportation needs:
 - Promotion of existing services
 - Extend morning, night and weekend hours
 - Funding for expansion of services
 - Reliable transportation for medical/dialysis appointments
 - Coordination of services
 - Additional transportation providers
 - Continuation of Monroe County Mobility Management Program.

3. Establish a clear path for achieving shared goals:

Monroe County remains committed to coordinating efforts with all transportation providers to address the goals and priorities outlined in the coordinated transportation plan. Through strategic partnerships and shared objectives, the county, along with its cities, villages, residents, businesses, social service agencies, and transportation providers, will collaborate to achieve the plan's stated objectives. The Monroe County Mobility Management program will leverage this plan as a comprehensive roadmap to guide future transportation initiatives, fostering connectivity and accessibility across the county and the broader region.

The active and meaningful involvement of stakeholders is fundamental to the Coordinated Transportation Plan process. To ensure the success of projects funded under the Section 5310

program, planning activities must include, at a minimum, the participation and/or representation of the following stakeholders:

- Seniors
- Individuals with Disabilities
- People with Low Income
- Public, Private and Non-Profit Transportation Providers
- Human Service Providers
- The General Public

To foster collaboration among these individuals, the Monroe County Transportation Advisory Committee leverages stakeholder involvement to ensure active participation and engagement.

Physical copies of this plan are available at the Buckeye Hills Regional Council, the Ohio Department of Transportation, and various locations throughout the county through participating Monroe County Transportation Advisory Committee representative sites.

A public meeting will be held to review the 2025-2029 Monroe County Coordinated Transportation Plan and to gather community feedback on April 10, 2025, 10:30am-12:30pm. This meeting was held at the Coffee House on Main in Woodsfield, OH

Notices for this meeting were placed in the Monroe County Beacon, announced on Buckeye Hills Regional Council Website and posted on social media.

This plan was developed and adopted in the coordination with the Monroe County Transportation Advisory Committee and the Mobility Manager. More information about the Monroe County Transportation Advisory Committee can be found in Appendix A.

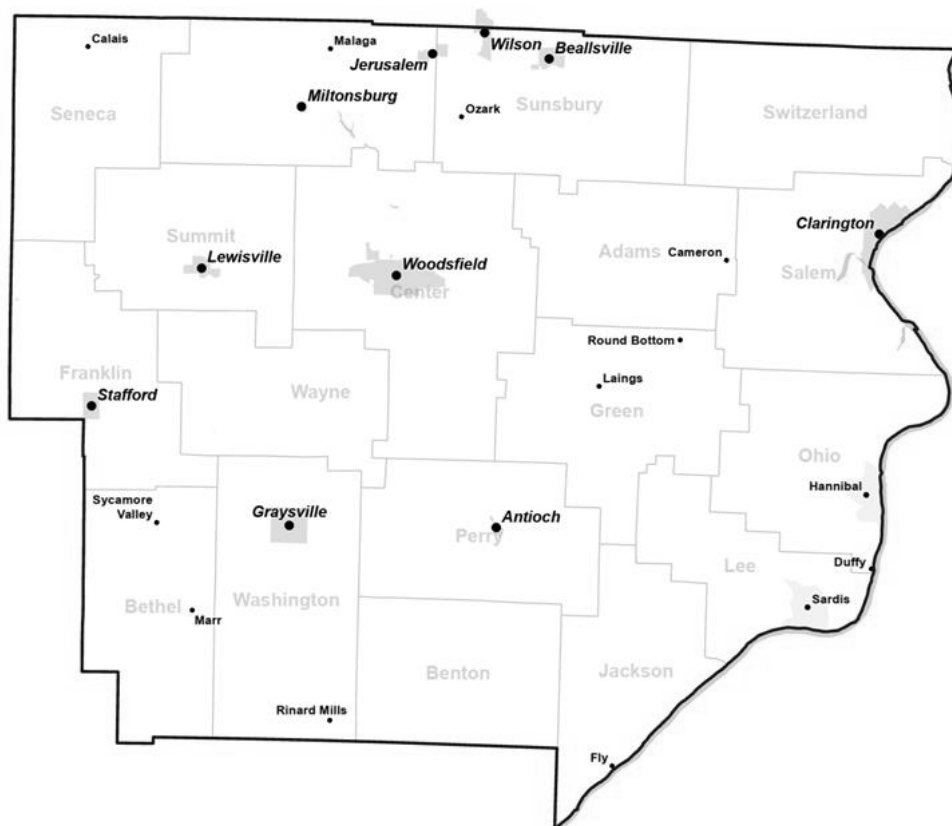
Geographic Area

Monroe County is located on the eastern border of Ohio, across the Ohio River from West Virginia. The region features hilly terrain with waterways cutting through parts of the Appalachian Plateau, which stretches from Lake Erie to the Ohio River. The county covers a total area of 457 square miles (1,180 km²), of which 456 square miles (1,180 km²) is land and 1.7 square miles (4.4 km²), or 0.4%, is water.

As of the 2020 Census, Monroe County had a population of 13,385, making it the second-least populous county in Ohio. The area is characterized by its rural nature and rugged terrain, presenting unique challenges for transportation providers and residents alike.

Monroe County is notable for its historical ties to Swiss immigrants, earning it the nickname “The Switzerland of Ohio.” Additionally, the county has a history of significant shale oil and gas activity and is home to several properties owned by mining interests.

Unlike other areas, Monroe County has no cities; all population centers are classified as villages due to their size.

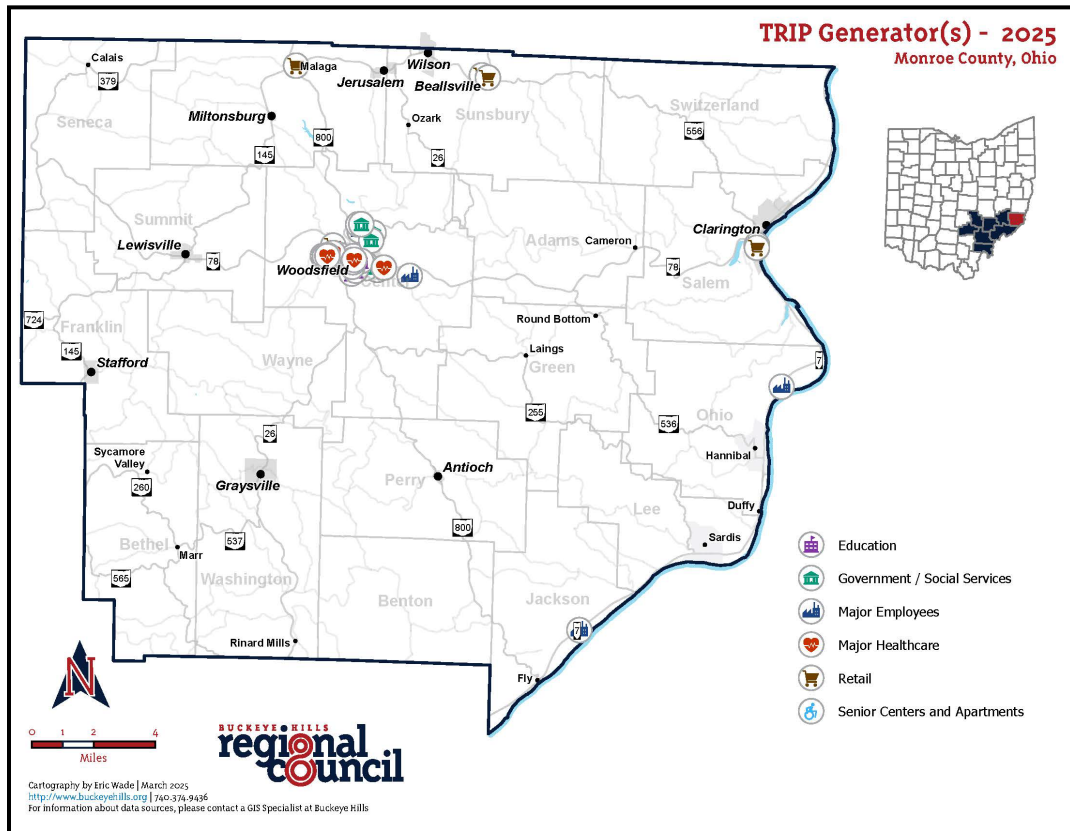


There are ten villages identified in Monroe County:

Antioch	Beallsville	Clairington
Graysville	Jerusalem	Lewisville
Miltonsburg	Stafford	Wilson
Woodsfield (County Seat)		

There are twenty unincorporated communities:

Alexis	Altitude	Brownsville	Calais
Cameron	Duffy	Fly	Greenbrier
Hannibal	Herlan	Jericho	Laings
Malaga	Marr	Ozark	Rinard Mills
Round Bottom	Sardis	Swazey	Sycamore Valley
Trail Run	Witten		



Most major trip generators in the County are located in the Village of Woodsfield. This is a map of the major trip generators in Monroe County including governmental offices, major shopping areas, and major employers.

Major healthcare facilities including hospitals, mental health facilities, and urgent care branches included:

Dr. Kenneth Cooper
Marden Rehabilitation
Ohio Hills Health Centers
Southeast Healthcare

Dr. John Cain
Marietta Memorial Primary Care – Woodsfield
Tri County Help Center
WVU Medicine

Major education facilities in the county include:

Christian Academy
St Sylvester's School

Guernsey-Monroe-Noble Head Start
Switzerland of Ohio Local School District

Major shopping centers in the county included:

Advanced Auto Supplies	Bellwood, Inc	Clarington Carry Out, LLC
Dollar General	Duke and Duchess	Family Dollar Stores, Inc.
Heritage Co Op	Malaga Convenient Foodmart	Modern Home and Hardware
Red Head Quick Stop, LLC	Riesbeck's Food Market, Inc.	SOMA
Tractor Supply	True Value Hardware (ACE)	Westfall Florist

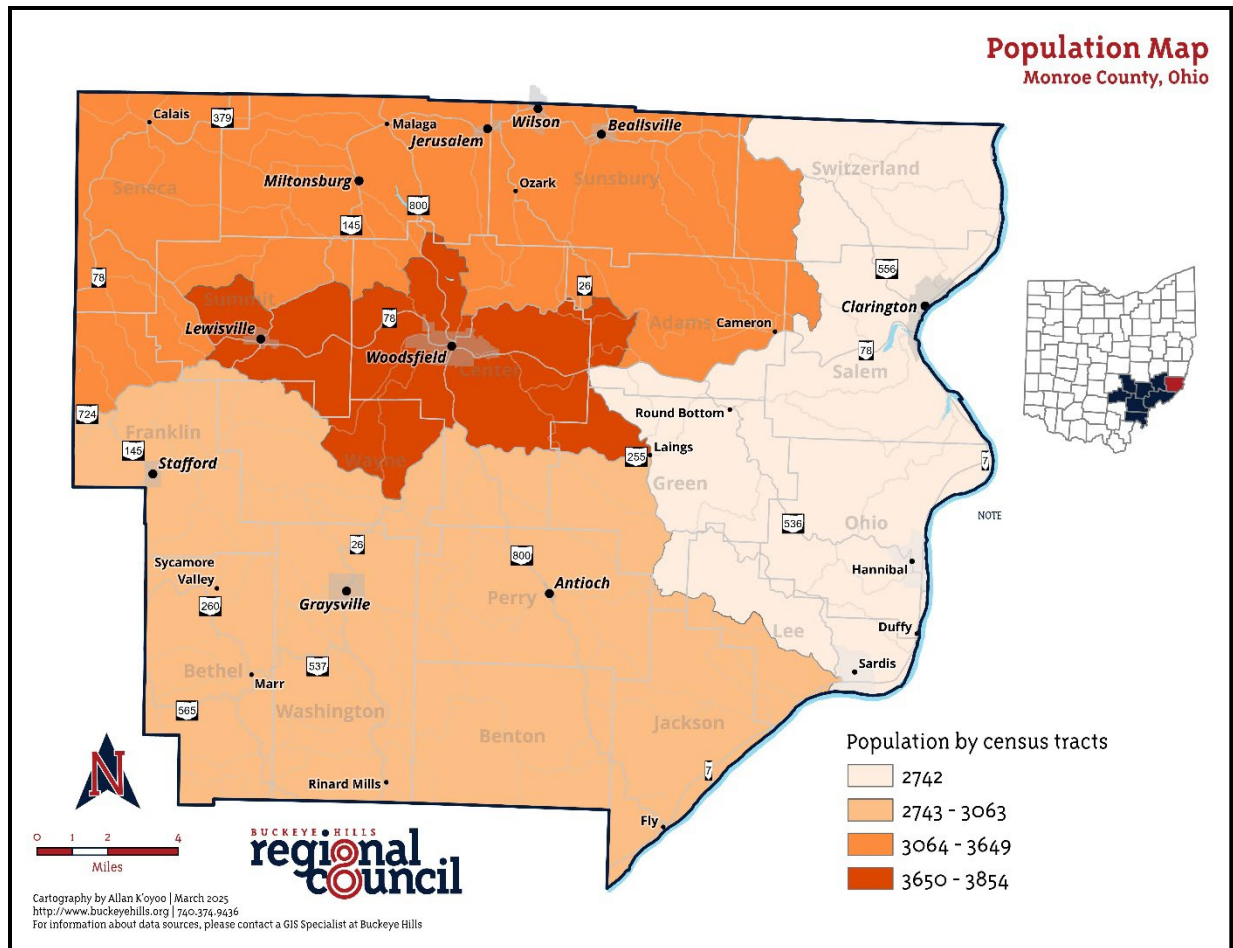
Major social services and governmental agencies in the county included:

BMV – Monroe County	Buckeye Hills Regional Council	Dally Memorial Library – Sardis
GMN- Tri County CAC, Inc.	Monroe County Chamber of Commerce	Monroe County Court House
Monroe County Board of Developmental Disabilities	Monroe County Department of Job and Family Services	Monroe County Health Department
Monroe County Historical Society	Monroe County Humane Society	Monroe County Public Library
Monroe County Veterans Services		

Major employers in the county include:

American Heavy Plate	Arbors of Woodsfield	Board of Developmental Disabilities
Brandywine Assisted Living	GMN-Tri County CAC, Inc.	Buckeye Southeast
Ohio Hills Health Centers	Riesbeck's Food Market	Stellar Care Center
Switzerland of Ohio Local Schools	Tractor Supply	Trustwell Living at Westwood Place
Various Fast Food Restaurant Chains	WVU Medicine	

Population Demographics

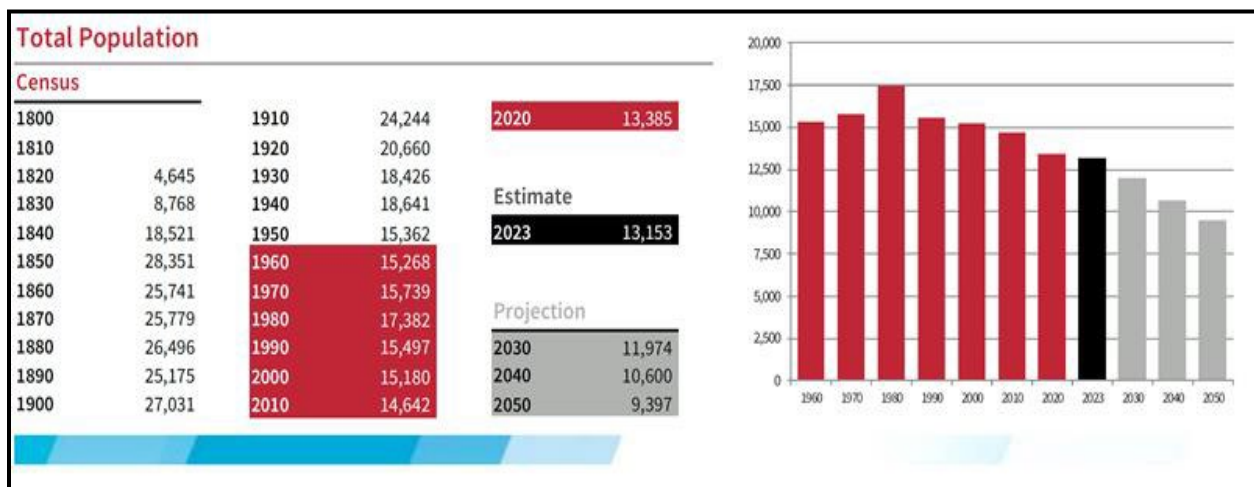


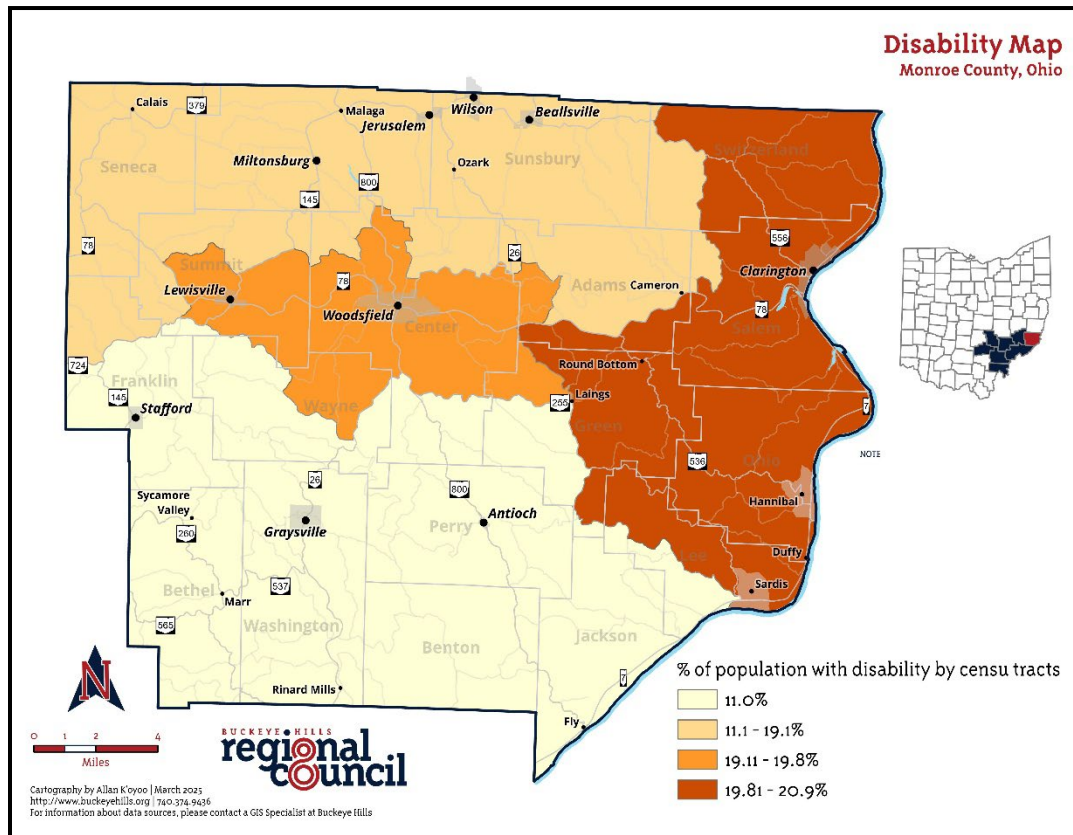
According to the U.S. Census Bureau's 2020 release, Monroe County has an estimated population of 15,189. Woodsfield, the county seat, is also the largest village. Like the region as a whole, Monroe County is projected to experience a population decline over the next 5 to 20 years. Approximately 0.9% of Monroe County Ohio, residents aged 5 and older speak a language other than English at home.

Population by Age	Number	Percent
ACS Total Population	13,401	100.0%
Under 5 years	652	4.9%
5 to 17 years	2,097	15.6%
18 to 24 years	974	7.3%
25 to 44 years	2,872	21.4%
45 to 64 years	3,694	27.6%
65 years and more	3,112	23.2%
Median Age	46.1	

Population by Race	Number	Percent
ACS Total Population	13,401	100.0%
White	12,813	95.6%
African-American	119	0.9%
Native American	4	0.0%
Asian	13	0.1%
Pacific Islander	0	0.0%
Other	51	0.4%
Two or More Races	401	3.0%
Hispanic (may be of any race)	40	0.3%
Total Minority	588	4.4%

Ratio of Income To Poverty Level	Number	Percent
Population for whom poverty status is determined	12,036	100.0%
Below 50% of poverty level	507	4.2%
50% to 99% of poverty level	1,494	12.4%
100% to 124% of poverty level	596	5.0%
125% to 149% of poverty level	458	3.8%
150% to 184% of poverty level	479	4.0%
185% to 199% of poverty level	383	3.2%
200% of poverty level or more	8,119	67.5%



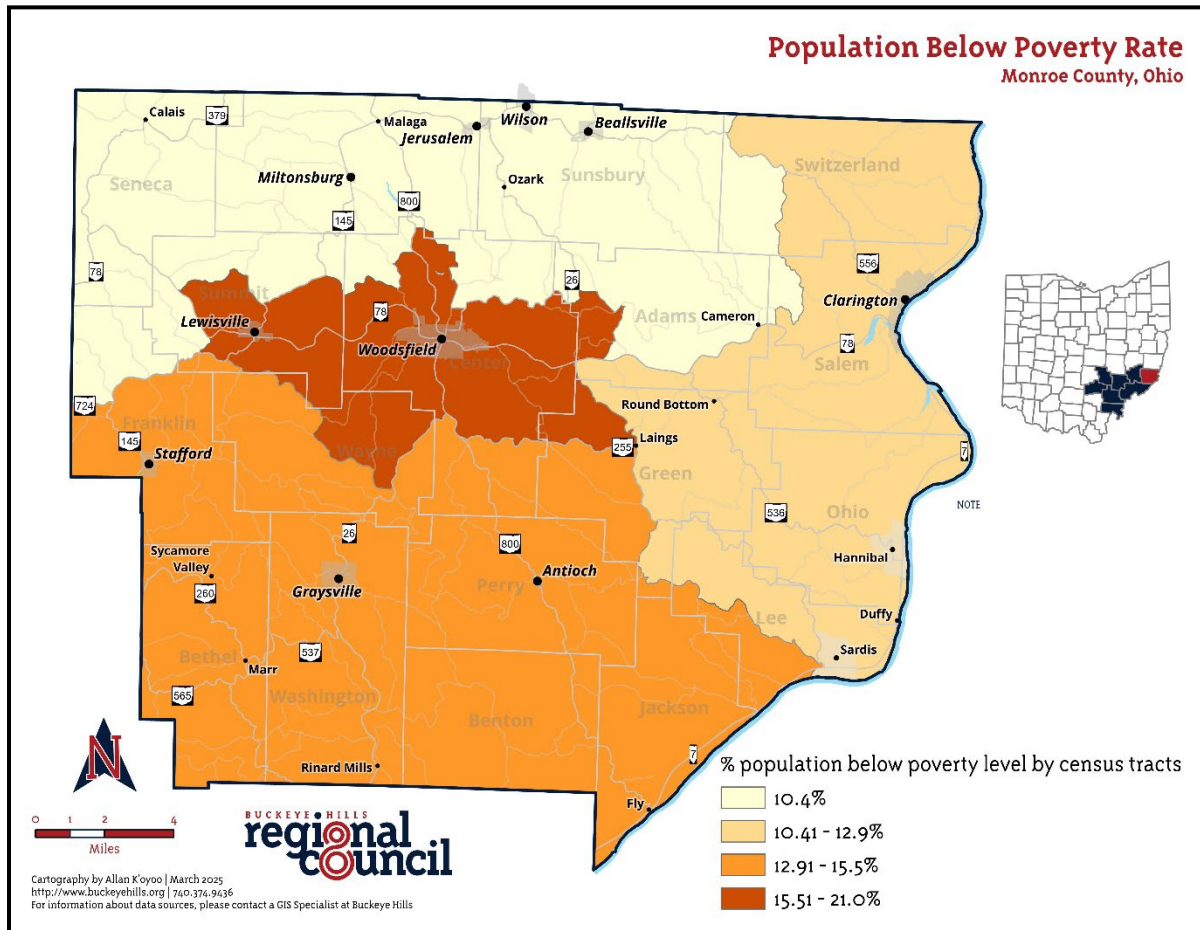


This map shows the percentage of the population with disabilities in Monroe County, Ohio. Darker blue indicates higher disability rates:

- 11.0% – Lightest blue, lowest rate (Miltonsburg, Wilson, Jerusalem).
- 11.1% - 19.1% – Light blue, moderate rate (Woodsfield, Lewisville).
- 19.11% - 19.8% – Medium blue, higher rate (Round Bottom).
- 19.81% - 20.9% – Darkest blue, highest rate (Clarington, Hannibal, Ohio River areas).

The highest disability rates are in the southeastern region, while northern and central areas have lower rates.

Disabilities By Type	
Hearing	945
Vision	539
Cognitive	835
Ambulatory	1,144
Self-Care	461
Independent Living	983



The map above illustrates the percentage of households below the poverty level in Monroe County, Ohio, by census tract. It uses different shades of blue to represent varying poverty rates:

- Lightest blue: 9.1%
- Next shade: 9.11% – 10.8%
- Darker shade: 10.81% – 12.4%
- Darkest blue: 12.64% – 14.2%

The central and southwestern regions of the county, including areas around Woodsfield and Antioch, have higher poverty rates (darker shades), while the northern and eastern parts of the county have lower poverty levels (lighter shades).

Assessment of Available Services

Conducting an evaluation of service provider capabilities, while analyzing existing gaps and overlaps in transportation services within each community, equips transportation planners with the insights necessary to enhance the network of transportation resources both within Monroe County and across county lines.

The Monroe County Transportation Advisory Committee (TAC) identified key stakeholders to participate in this assessment. These stakeholders included individuals previously or currently represented on advisory committees, as well as others deemed appropriate by the committee.

All identified stakeholders were invited to contribute feedback and actively participate in the development of the coordinated transportation plan. The objective of this engagement was to facilitate meaningful discussions regarding the specific transportation services, gaps, needs, and priorities within their respective service areas and communities.

INVENTORY OF TRANSPORTATION PROVIDERS

The following information is based on tabulations from the survey and interview results. A total of three organizations provided information about their services

Transportation providers participating in this plan include:

- Buckeye Southeast Transit
- Monroe County Veterans Office
- Monroe County Board of Developmental Disabilities

The following information is based on tabulations from the survey and interview results. A total of three organizations provided information about their services.

List of Transportation Service Providers

Agency Name: Buckeye Southeast Transit

Transportation Service Type: Public Transportation

Other Services Provided: N/A

Contact Information: 740-472-2505

Hours: 8:00 am – 5:00 pm, Monday - Friday

Service Area: Monroe County

Eligibility Requirements: Everyone welcome

Website: www.monroecountyohio.com

Agency Name: Monroe County Veterans Services

Transportation Service Type: Non-emergency Medical

Other Services Provided: N/A

Contact Information: 740-472-0743

Hours: 8:00 am – 4:00 pm, Monday - Friday

Service Area: Monroe County

Eligibility Requirements: Veterans Only

Website: www.monroeveterans.org.

Agency Name: Monroe County Board of Developmental Disabilities

Transportation Service Type: Door-to-door, fixed-route, school transportation, provides vouchers

Other Services Provided: N/A

Contact Information: 740-472-1712

Hours: 8:00 am – 4:00 pm, Monday - Friday

Service Area: Monroe County

Eligibility Requirements: Only available for agency clients

Website:

https://monroecountyohio.com/government/board_of_developmental_disabilities/index.php

The table below provides a summary of the characteristics of the participating transportation providers and organizations that purchase transportation on behalf of consumers.

Organizational Characteristics						
Agency Name	Directly Operates Transportation	Purchases Transportation	Legal Authority	# one-way Passenger Trips Annually	Avg. Weekly Trip Denials	Vehicles Only Available for HS
Monroe County Board of D.D.	Yes	No	N/A	N/A	N/A	N/A
Monroe County Veterans	Declined Participation					
Buckeye Southeast Transit	Yes	No	Government	11,537	5	No

*Answering "Yes" indicates that the agency is closed door. An agency is considered closed door if they only provide transportation to their facility as a courtesy or if they only serve a particular clientele that are enrolled in their agency programs (i.e., members of a sheltered workshop, or residents in a nursing home). Answering "No" indicates that the agency is open door. This means the service is open to the public or a segment of the general public defined by age, disability, or low income. For example, if an agency provides general transportation for anyone in the community who is over the age of 60, they are considered "open door;" an individual who is 60 or over can request transportation to a doctor's appointment or the grocery store regardless of their affiliation with the agency.

Transportation Service Characteristics					
Agency Name	Mode of Service	Days & Hours of Operation	Provides Medicaid-Eligible Trips (Y/N)	Level of Passenger Assistance Provided	Training Courses Required for Drivers
Monroe County Board of D.D.	Enrolled Clients in DD	Monday - Friday 8am - 4pm	No	Assistance Needed	ODE requirements
Monroe County Veterans	Declined Participation				
Buckeye Southeast Transit	Public	Monday - Friday 8am - 4pm	No	ADA Accessibility	Emergency Evacuation Procedures, Defensive Driving, Sensitivity Training, Passenger Assistance Training, Drug and Alcohol, CPR, First Aid, Bloodborne Pathogen, Wheelchair Securement

The participating organizations provide a wide range of transportation. All the participating organizations provide services weekdays. Evening service after 4:00pm is not available at this time. The next table depicts the transportation service characteristics by agency.

Transportation related expenses and revenues also differ by organization. The Federal Transit Administration, Ohio Department of Transportation, county and city resources, grants, fares and

Transportation Related Expenses and Revenues						
Agency Name	Fare Structure	Donation Accepted (Y/N)	# of Full-Time & Part-Time Drivers	# of Full-time & Part-time Schedulers/Dispatchers	Revenue Sources (most recent Fiscal Year)	Total Annual Transportation Expenses
Monroe County Board of D.D.	Eligible DD Clients	No	4	0	Levy	N/A
Monroe County Veterans	Declined Participation					
Buckeye Southeast Transit	(one-way) In-County \$1.00 Out of County 0-50 miles \$5.00, 50-100 miles \$10.00, over 100 miles \$25.00	No	4 - Full-time & 14 - Part-time	2 - Full-time 2 - Part-time	5311, 5339, Contract Revenue	\$736,195.14

donations are common revenue sources for transportation operators in Noble County. The table below provides a summary of expenses and revenues for public and non-profit transportation

Transportation Resources				
Transportation Resources	Availability	Cost	Usage	Service Area
Monroe County Mobility Manager	5-days a week	Free	Community Members	Monroe County

programs.

The table below provides basic information about local travel training program options.

The table below illustrates the technology used by each transportation provider for scheduling, dispatching, and/or GPS tracking vehicles.

Lack of transportation has long been, and continues to be, a significant challenge for those living in rural areas like Monroe County, where public transportation options are limited., especially seniors and individuals with disabilities. Recognizing this critical need, Monroe County has consistently supported transportation initiatives aimed at addressing these challenges.

In 2022, Monroe County partnered with the Buckeye Hills Regional Council (BHRC) and the Ohio Department of Transportation (ODOT) to establish the Monroe County Mobility Management Program and develop a Coordinated Transportation Plan. To guide this initiative, the Monroe County Transportation Advisory Committee (TAC) was formed. The TAC conducted an in-depth review of existing transportation services, identified service gaps and opportunities, and prioritized strategies to address the county's transportation needs.

Since its formation, the TAC has continued to operate in an advisory capacity, advancing key strategies aimed at improving transportation services. These strategies include:

- Enhancing understanding and awareness of community transportation needs.
- Increasing awareness of available transportation options and programs.
- Ensuring transportation considerations are integrated into local and regional planning activities.
- Expanding local capacity to provide transportation services.
- Assisting individuals in accessing all available transportation options.

With the support of the Monroe County Department of Job and Family Services, Monroe County Senior Center, Monroe County Board of Developmental Disabilities, Monroe County Health Department, and the Buckeye Hills Regional Council, a comprehensive plan was implemented to achieve these objectives and improve transportation services in Monroe County.

Technology				
Agency Name	Name of Scheduling Software	Do you have an App for Transportation (Y/N)?	Name of Dispatching Software	AVL System/GPS (Y/N)
Monroe County Board of D.D.	N/A	No	N/A	N/A
Monroe County Veterans	Declined Participation			
Buckeye Southeast Transit	CTS Tripmaster	No	CTS Tripmaster	Yes

SAFETY

The safety of transit services is a top priority for the agencies providing transportation in Monroe County. Ensuring the well-being of both clients and drivers is central to the mission of these organizations. To maintain high safety standards, all drivers are carefully screened and receive comprehensive training to equip them with the skills necessary to deliver safe and reliable transportation.

Driver training includes the following key areas:

- **First Aid/CPR:** Equipping drivers with lifesaving techniques to respond effectively in medical emergencies.
 - **Defensive Driving (DRIVE):** Training focused on proactive driving strategies to minimize risks and prevent accidents.
 - **Passenger Assistance Techniques (PAT)** Training focused on client care and support during transit.
 - **Bloodborne Pathogens Training:** Educating drivers on safe practices for preventing exposure to infectious materials.
-
- **Wheelchair Securement:** Ensuring drivers are proficient in securing wheelchairs to provide safe and stable transportation for passengers with mobility devices.
 - **Sure-Lok System Training:** Teaching drivers how to correctly use and maintain the Sure-Lok securement systems for optimal passenger safety.

These measures not only ensure compliance with safety regulations but also reflect the commitment of Monroe County transportation agencies to delivering secure, high-quality transit services to the community.

SUMMARY OF EXISTING RESOURCES

Monroe County Job and Family Services

100 Home Ave., Woodsfield, OH 43793

740-472-1602

<https://www.monroecountyjfs.com/>

Tri-County Help Center

117 N. Main Street, Woodsfield, OH 43793

740-472-0255

<https://www.tricountyhelp.org/>

Monroe County Health Department

118 Home Ave., Woodsfield, OH 43793

740-472-1677

https://www.monroecountyohio.com/departments/health_department/index.php

Monroe County Senior Center

47115 Black Walnut Parkway, Woodsfield, OH 43793

740-472-1312

<https://gmnrtrico.org/>

Monroe County Board of Developmental Disabilities

47011 OH 26, Woodsfield, OH 43793

740-472-1712

<https://dodd.ohio.gov/your-family/locations/monroe>

Monroe County EMA

108 W. Court St., Woodsfield, OH 43793

740-472-2144

<https://www.monroecountyohio.com/departments/ema/index.php>

OSU Extension Office – Monroe County

46764 SR 26, Woodsfield, OH 43793

740-472-0810

<https://www.monroecountyohio.com/departments/ema/index.php>

Buckeye Hills Regional Council

47115 Black Walnut Parkway, Woodsfield, OH 43793

740-336-2039

Monroe County Coordinated Transportation Plan



<https://buckeyehills.org/>

S.O.M.A Thrift

109 S. Main St., Woodsfield, OH 43793, 741-472-5137

Bureau of Motor Vehicles- Monroe County

201 Oaklawn Ave., Woodsfield, OH 43793

740-472-0012

<https://www.bmv.ohio.gov/>

Monroe County Veterans Office

118 Home Ave., Box 542, Woodsfield, OH 43793

740-472-0743

https://www.monroecountyohio.com/departments/veteran_s_office/index.php

Assessment of Transportation Needs and Gaps

To better understand the transportation needs of Monroe County, the Transportation Advisory Committee (TAC) conducted extensive research and actively engaging with the community to gather insights on service gaps and unmet needs. This collaborative approach allowed for a comprehensive assessment of the challenges and opportunities within the county's transportation system.

Details about the demographic and socio-economic conditions of the area are provided in the demographics chapter of this plan. The evaluation that follows identifies service gaps based on geographic data and perspectives gathered from targeted populations, transportation providers, and the general public.

To ensure broad participation, the Monroe County TAC reached out to stakeholders, inviting input and encouraging participation from any organization or group that could be impacted by the coordinated transportation planning process. Stakeholder engagement played a critical role in shaping this plan, with additional details on the lead agency's outreach efforts available upon request.

The following methods were used to assess transportation needs and service gaps:

- **Assessment of Data and Demographics:** Analyzing key demographic information and socio-economic factors to identify areas and populations with unmet transportation needs.
- **Public Meetings:** Hosting forums to solicit input and feedback directly from community members, ensuring that all voices could be heard.
- **Surveys:** Distributing surveys to older adults, individuals with disabilities, and the general public to capture diverse perspectives on transportation challenges and priorities.

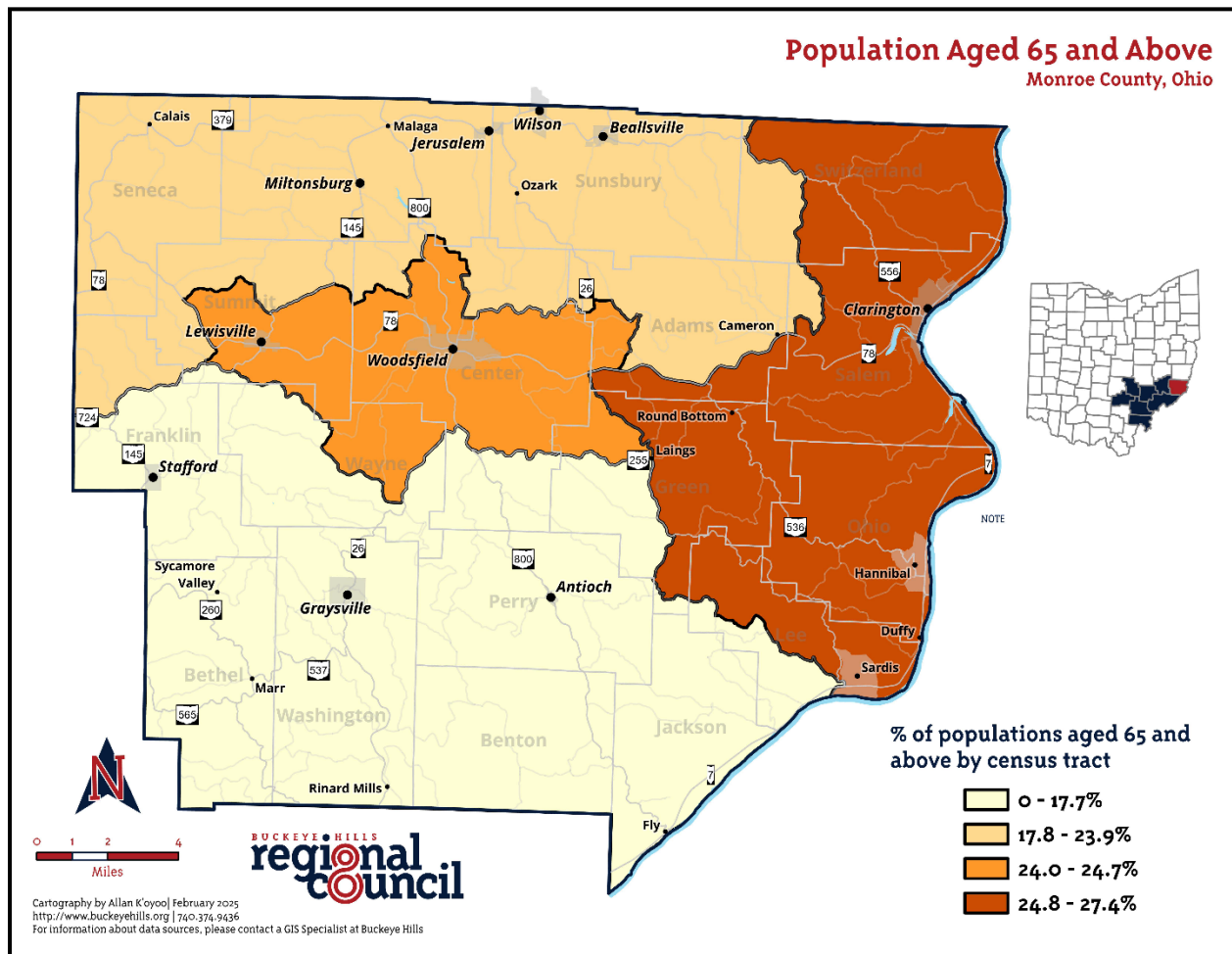
The TAC combined data and community input to gain a comprehensive understanding of Monroe County's transportation needs, forming the foundation for the strategies and initiatives in this plan.

LOCAL DEMOGRAPHIC AND SOCIO-ECONOMIC DATA

Data for each target population group were analyzed by Census Tracts to assess transportation needs. Demographic and socio-economic data help identify areas with the highest and lowest concentrations of individuals most likely to require transportation services. This information is then compared to the locations of:

1. **Major Trip Generators** – Key destinations such as employment centers, medical facilities, grocery stores, and social service agencies.
2. **Available Transportation Services** – Existing transit routes, demand-response services, and other mobility options.

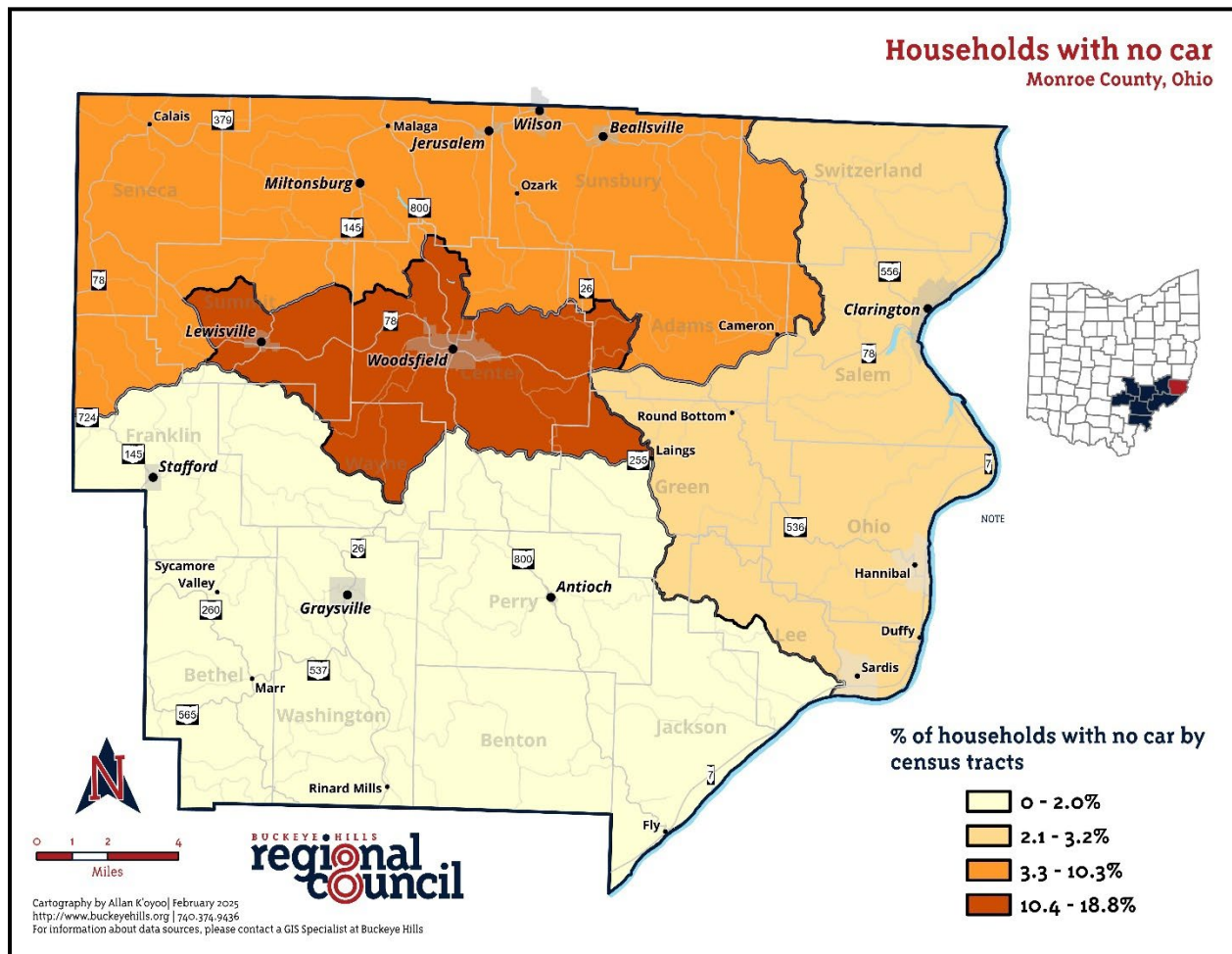
This comparison helps identify service gaps and opportunities for improving transportation access in Monroe County.



The map above highlights areas in Monroe County with a high concentration of older adults (age 65 and older). Every Census Tract in the county has at least 17.7% of its population in this age group, with the highest proportion (24.8% – 27.4%) found in the eastern and southeastern parts of the county, including areas around Clarington.

Older adults often rely on transportation services when they are no longer able or choose not to drive. Many are also on fixed retirement incomes, making public transportation a more affordable alternative to vehicle ownership. As a result, the presence of an aging population is a key indicator of potential demand for transit services.

The highest density of individuals aged 65 and older is found in the eastern and southeastern regions of Monroe County, where rural communities have limited affordable transportation options. This makes access to essential services, such as medical care and senior programs, more challenging for residents in these areas.



The map above highlights areas in Monroe County where households lack access to a vehicle. While a portion of households across the county do not own a vehicle, the highest concentrations are in the northern and central Census Tracts, including Woodsfield, Lewisville, and parts of the northern region. These areas have 3.3% to 18.8% of households without a vehicle, with the highest percentages in Woodsfield and surrounding communities.

While the Village of Woodsfield has the largest cluster of households without a vehicle, zero-vehicle households are also present in other parts of the county, particularly in the northwest and northern tracts. This distribution creates transportation challenges in both urban and rural areas, highlighting the need for accessible public transit and other mobility solutions.

Given the demographic data above, ensuring access to affordable transportation is essential for residents in the county's rural areas, particularly seniors, individuals with disabilities, and households without a vehicle. Reliable transportation options are crucial to connecting these populations with vital services and resources throughout the county.

GENERAL PUBLIC AND STAKEHOLDER MEETINGS/FOCUS GROUPS

On behalf of Monroe County, Buckeye Hills Regional Council Mobility Management staff partnered with the 28 Transportation Advisory Group members to assess mobility service needs and gaps. Over the past year, an average of 12 members actively participated in the four annual meetings. Meeting schedules and attendance records are available upon request. There are currently 5 seniors represented on the committee, however there are no known individuals with disabilities.

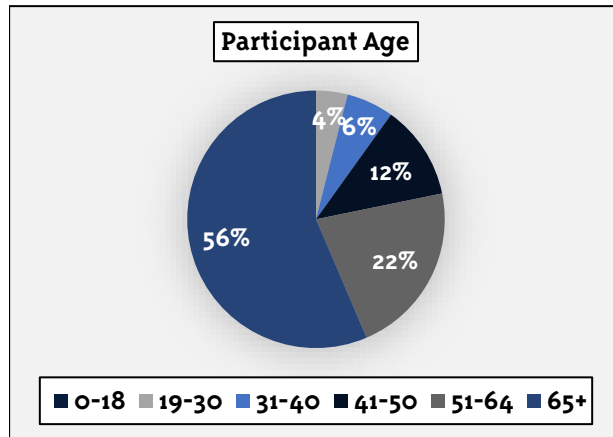
During the meetings, Mobility Manager Kelly Isaly facilitated discussions by presenting key highlights from the previous Coordinated Transportation Plan. She reviewed activities from that plan that successfully addressed unmet transportation needs and service gaps within the county, demonstrating how these initiatives and best practices were implemented to enhance mobility for residents. Additionally, she encouraged participants to reflect on past strategies, share their insights, and identify ongoing challenges to help shape future transportation improvements. The discussions provided a platform for stakeholders to collaborate on innovative solutions and ensure that transportation services continue to evolve to meet the needs of Monroe County's communities.

After the presentation, participants—including members of the public and stakeholders—identified gaps in transportation services and needs, which were compiled into a comprehensive list. While the primary focus was on transportation for older adults, individuals with disabilities, and low-income populations, broader mobility concerns impacting the general public were also addressed. Discussions highlighted challenges such as limited-service availability and accessibility barriers. Participants also shared personal experiences and community observations, providing valuable insights that will help shape future transportation strategies and improvements in Monroe County.

Once the list of transportation needs and gaps was developed, it was presented to the committee for review and prioritization. These identified challenges were then structured into five strategic goals designed to improve, maintain, address, or eliminate mobility barriers through coordinated service efforts. A summary of the unmet transportation needs discussed in the meetings, along with key findings from the survey results, is provided in the exhibit at the end of this section.

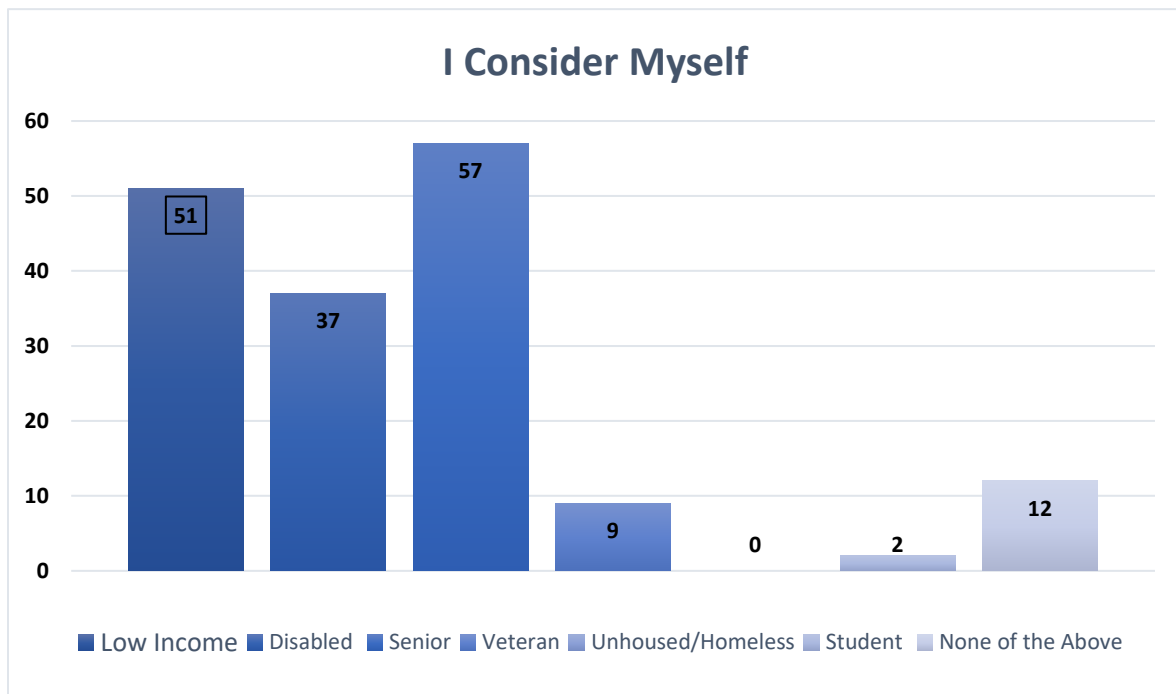
SURVEYS

The Monroe County Transportation Advisory Committee developed a public engagement survey to gain insight into residents' transportation needs from their own perspectives. A key objective was to gather input from older adults and individuals with disabilities. A total of 101 responses were received from the general public, with 37 respondents identifying as having a disability and 57 as older adults. This represents approximately .008 of the total population surveyed.



To ensure comprehensive feedback, survey questions allowed respondents to select multiple answers or leave questions unanswered. As a result, some percentages and totals may not align precisely with the total number of respondents. A copy of the survey is available in the appendix of this document, and both collective and individual responses can be provided upon request.

While the survey targeted populations likely to include older adults, it captured a broad range of ages. The largest group of respondents was aged 65 and older, followed by a distribution of individuals between 18 and 64. This broad age representation allowed for an in-depth analysis of senior transportation needs while also identifying concerns among younger residents.



Respondents were also asked to self-identify from a list of demographic categories. The chart to the left illustrates that responses were collected from all identified groups, with 51 individuals identifying as low-income. A significant number of respondents also identified as seniors and/or individuals with disabilities, which aligns with the high number of survey participants aged 65 and older.

Given the large number of senior and disabled respondents, the survey also explored the use of mobility aids in daily activities. 55 of respondents reported not using any assistive devices. However, 18 reported using a cane, another 18 use a walker, and 10 rely on a wheelchair daily. This data is critical in assessing accessibility challenges, such as the need for handicap-accessible vehicles or safe access to transit stops.

The survey also sought to understand the types of public transportation residents currently use. Results showed that Monroe County Public Transportation is the most utilized service. Other frequently used options included Monroe County Senior Center services, which ranked second,

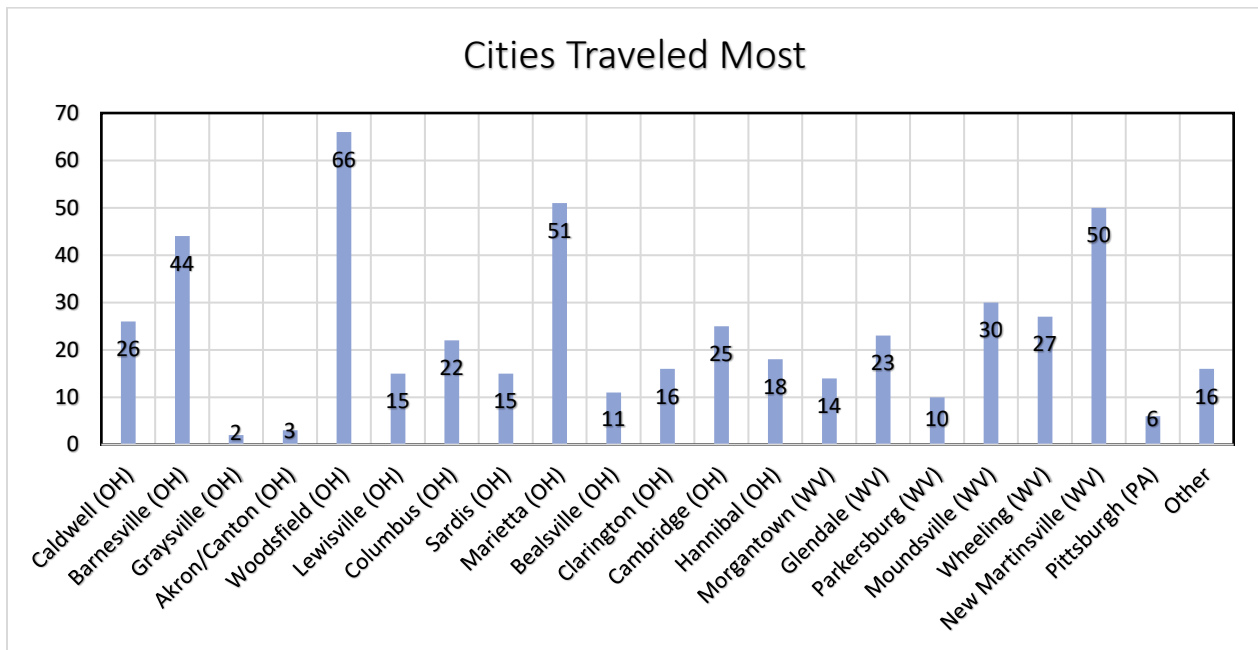
followed by Monroe County Veterans Services in third. These insights help identify existing transportation patterns and inform future improvements to mobility services in Monroe County.

The survey aimed to understand why residents do not use public transportation. Most respondents reported using it, but the second most common response, "Unsure/I don't know," suggests a need for greater outreach and awareness.

Among respondents, 86% do not use public transit for employment, while 49% were unsure. Additionally, 33% primarily drive, 39% rely on family or friends, and 13% use public transit for some trips.

Non-emergency medical transportation remains a top concern. Since Monroe County lacks a hospital, respondents must rely on travel outside the county for medical appointments each month. Meanwhile, 21% rarely or never leave the county for medical care, 26% do so annually, and 6% travel weekly. These findings confirm that most non-emergency medical appointments requiring transportation are out of the county.

The chart below represents where individuals reported traveling the most.

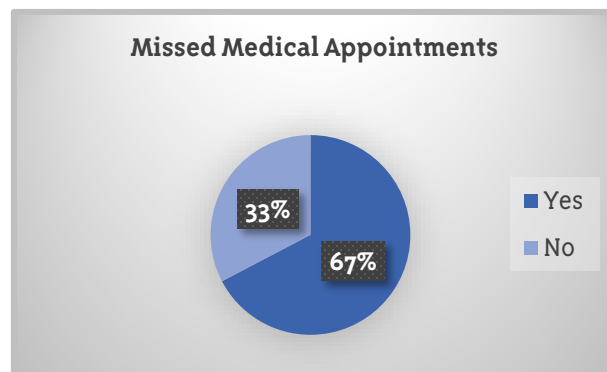


Access to medical care is critical, yet 33% of respondents have missed appointments due to transportation issues. However, it remains unclear whether these were due to full-capacity providers or a lack of awareness about available transportation services.

To improve public transportation services, it is essential to identify changes that would make them more appealing to residents. The most common request was for more consistent on-time pick-up and

drop-off schedules. Others expressed a need for weekend services, while a smaller group suggested expanding destinations, extending operating hours, and reducing advance reservation requirements.

A Monroe County Mobility Manager is crucial for educating residents about transportation options and increasing community awareness. This role must be accessible and trusted. When asked about public transportation, 11% of respondents stated there were no options where they lived—a decrease from the last survey due to outreach, public involvement, and collaboration among providers. The program would also play a key role in connecting residents to available transportation services.



To effectively assist the community, it is important to understand where residents currently get their transportation information. Most rely on calling providers, while others use local newspapers, transportation websites, or ask friends and family. These sources should be considered for targeted mobility management marketing efforts.

FINAL INSIGHTS AND ANALYSIS OF DATA: GENERAL PUBLIC SURVEYS

Clients in rural areas of the County have limited access to transportation options, making it difficult to reach jobs, medical appointments, and shopping centers. Many are unaware of the available transportation services or how to utilize them. The lack of reliable and transportation is a significant barrier, particularly for individuals working second-shift jobs or those requiring travel on weekends, when public transit services are often unavailable or operate on limited schedules.

Some clients have expressed a willingness to pay more per trip if public transportation services were expanded to better accommodate their needs outside of the normal business hours. Additionally, many individuals require frequent transportation for medical appointments, sometimes outside the County. However, options for out-of-county travel are limited. As a result, 33% of respondents reported missing medical appointments due to transportation challenges.

PLAN STRATEGIES AND GOALS:

- Expand and Improve Accessible Transportation
- Increase Community Awareness and Knowledge of Transportation
- Support Economic and Workforce Development Through Accessible Transportation
- Enhance Safety and Sustainability for Vulnerable Populations
- Strengthen Mobility Management and Service Connection

CHALLENGES TO COORDINATED TRANSPORTATION

In addition to identifying gaps and needs, the transportation advisory committee gathered information from the public, stakeholders, and their own professional experience to also identify any challenges to providing coordinated transportation services. These challenges included the following:

- Public awareness of transportation options.
- Funding for expansion of service.
- Lack of capacity for service provisions.

SUMMARY OF UNMET MOBILITY NEEDS

The following table describes the identified unmet transportation needs and the method used to identify and prioritize each need. Needs are listed below.

Summary of Unmet Mobility Needs		
	Unmet Need Description	Method Used to Identify & Rank Need
1	Expand and Improve Accessible Transportation	Use Surveys, Monroe County Transportation Providers & Advisory Committee
2	Increase Community Awareness and Knowledge of Transportation Options	Use Surveys, Monroe County Transportation Providers & Advisory Committee
3	Support Economic and Work Force Development through Accessible Transportation	Use Surveys, Monroe County Transportation Providers & Advisory Committee
4	Enhance Safety and Sustainability for Vulnerable Populations	Use Surveys, Monroe County Transportation Providers & Advisory Committee
5	Strengthen Mobility Management and Service Coordination	Use Surveys, Monroe County Transportation Providers & Advisory Committee

DEVELOPING STRATEGIES TO ADDRESS GAPS AND NEEDS

To be effective, strategies for improving transportation in Monroe County must directly address the service gaps and user needs identified in this plan. These gaps and unmet needs were determined through geographic analysis, feedback from meeting attendees, and responses to the public survey.

Based on the information gathered during the plan development process, the Monroe County Transportation Advisory Committee has developed the following strategies to address the identified gaps and unmet transportation needs. Each strategy is prioritized by considering available funding sources and the level of importance placed on the need by the public and stakeholders. Not all strategies align with current funding eligibility, and sufficient funding may not always be available to fully implement every strategy. Additionally, local stakeholders must provide support and actively pursue these strategies to ensure their success. However, these strategies have been tailored to address the five primary gaps and needs identified.

Goals and Strategies

Goal 1: Expand and Improve Accessible Transportation:

Description: Expanding and improving accessible transportation by assessing gaps involves identifying unmet needs and enhancing community connectivity-

Timeline for Implementation: Present to completion of goals

Parties Responsible for leading Implementation: Monroe County Mobility Manager

Parties Responsible for Supporting Implementation Monroe County Mobility Manager, Monroe County Transportation Committee and Buckeye Hills Regional Council

Resources Needed: Continued funding of the Mobility Management program

Potential Cost Range: Varies

Potential Funding Sources: Ohio Department of Transportation, WesBanco, and Monroe County Commissioners

Performance Measures/Targets:

- Quarterly mobility management reports.
- Increased utilization of transportation assets and programming.
- Completion of goals as listed in Washington County Coordinated Plan.

Strategy 1. Assessing Transportation Gaps:

Action Steps:

- **Assessing Transportation Gaps:** Surveys and focus groups will be conducted to identify the transportation challenges faced by individuals needing services, including special accommodations. (Ex: bariatric transport, hearing-impaired, cot service) This will involve engaging with community members to gather insights on their experiences and needs.
- **Developing a Transportation Network:** Partnering with neighboring counties to create a comprehensive transportation system that connects individuals to medical facilities, specialists, and essential services across county lines. This network will include scheduled shuttle services, ride-sharing options, and partnerships with local transportation providers.
- **Promoting Awareness and Education:** Continuation of outreach campaigns to inform residents about available transportation options and how to access them. This will involve distributing educational materials through community centers, healthcare providers, and social services organizations.

- Advocate for funding at the local, state, and federal levels to support driver recruitment, training programs, and additional vehicles, highlighting transit needs and community impact.

Strategy 2. Improving Wait, Comfort and Accessibility

Action Steps:

- **Identify Key Locations:** To determine optimal bus stop/bench locations, analyze ridership data provided by transportation providers, conduct community surveys, and assess high-traffic areas near essential services.
- **Conduct Accessibility Review:** Ensure proposed sites are accessible for all users, including individuals with disabilities and seniors, meeting ADA compliance.
- **Coordinate with Local Authorities:** Work with city planners, zoning departments, and transportation agencies to approve sites and address permitting or regulatory requirements.
- **Plan Safety Measures:** Include features like benches, shelters, lighting, and signage; ensure stops are safe and well-lit.

Strategy 3: Cross-County Connections:

Action Steps:

- Map key destinations in other counties such as hospitals, large employers, and shopping centers, and determine the best routes to connect these with local communities.
- Develop partnerships with employers, healthcare providers, and educational institutions to connect rural and underserved areas to essential services.
- Collaborate with neighboring counties and transit authorities to assess the feasibility of cross-county routes, while advocating for these services through a targeted communication campaign to inform residents about expanded transportation options.

Strategy 4: Extend service hours and days:

Action Steps:

- **TAC Focus Groups:** Organize a focus group with key demographics (e.g., seniors, individuals with disabilities, low-income families) to discuss their transportation challenges and preferences regarding service hours.
- **Collaborate with Transportation Providers:** Meet with local transit agencies and transportation providers to discuss findings and explore the feasibility of extending service hours/days.
- **Involve Community Organizations:** Engage local healthcare providers, social service agencies, and community groups to gather input and support for the initiative.
- Explore funding sources to support the extended hours, such as grants, partnerships, or community fundraising through the Transportation Advisory Group (TAG).

Strategy 5. Preservation and Expansion of Existing Transportation Services in County:

Action Steps:

- Support Public Transportation Providers and assist in potentially identifying local match funding for sustainability.
- Promote the success of the programs through community events, and outreach to raise awareness of its benefits and gather additional support for sustaining vital transportation services.
- Evaluate Current Ridership Patterns: Work with transportation providers to gather data on ridership, popular routes, peak times, underserved areas, and denial rates to identify service strengths, gaps, and opportunities.

Goal 2: Increase Community Awareness and Knowledge of Transportation Options:

Description: Increasing community awareness and knowledge of transportation options is a vital strategy for ensuring that all residents, especially seniors, individuals with disabilities, and low-income populations, can easily access available transit services

Timeline for Implementation: Present to completion of goals

Parties Responsible for leading Implementation: Monroe County Mobility Manager

Parties Responsible for Supporting Implementation Monroe County Mobility Manager, Monroe County Transportation Committee and Buckeye Hills Regional Council

Resources Needed: Continued funding of the Mobility Management program

Potential Cost Range: Varies

Potential Funding Sources: Ohio Department of Transportation, WesBanco, and Monroe County Commissioners

Performance Measures/Targets:

- Quarterly mobility management reports.
- Increased utilization of transportation assets and programming.
- Completion of goals as listed in Washington County Coordinated Plan.

Strategy 1. Launch Public Awareness Campaigns and Develop Accessible Resources:

Action Steps:

- Utilize local media outlets such as community newspapers, radio stations, social media, and TV channels.
- Promotion during community events health fairs, senior expos, and local gatherings where targeted populations are likely to attend.
- Distribute posters, brochures, and flyers in strategic locations.
- Collaborate with community leaders and influencers who can spread awareness through word of mouth, especially within senior and disability advocacy groups.
- **Monitor and Update Resources:** Regularly review and update the transportation information resources to reflect any changes in services, hours, or policies. Ensure that all formats remain accessible and relevant.
- **Transportation training** programs for seniors and individuals with disabilities, teaching them how to navigate the transit system.
- Continue service partnerships with healthcare providers and social services to ensure coordinated transit for medical appointments, especially for seniors and those with mobility challenges.

Strategy 2. Engage in Community Surveys and Outreach:

Action Steps:

- Design surveys that ask about transportation preferences, challenges, and unmet needs.
- Conduct outreach at community hubs such as senior centers, health clinics, and food banks to directly gather feedback from targeted populations.
- Partner with social service agencies to distribute surveys and engage clients, helping to increase response rates and gather comprehensive data.
- Analyze feedback with TAC to identify common transportation barriers and opportunities for improvement, using this data to inform decision-making.

Strategy 3. Collaborate with Community Organizations:

Action Steps:

- Increase partnerships: that align with transportation goals, such as Area Agency on Aging, senior centers, Doctor's offices, disability advocacy groups, and local nonprofits.
- **Monitor and Evaluate Collaboration:** Regularly assess the effectiveness of partnerships and programs, gathering feedback from both organizations and community members to make necessary improvements.

Goal 3: Support Economic and Workforce Development through Accessible Transportation

Description: Accessible transportation plays a crucial role in supporting economic and workforce development by providing reliable and affordable transit options that connect individuals to job opportunities, education, job training, and essential services.

Timeline for Implementation: Present to completion of goals

Parties Responsible for leading Implementation: Monroe County Mobility Manager

Parties Responsible for Supporting Implementation Monroe County Mobility Manager, Monroe County Transportation Committee and Buckeye Hills Regional Council

Resources Needed: Continued funding of the Mobility Management program

Potential Cost Range: Varies

Potential Funding Sources: Ohio Department of Transportation, WesBanco, and Monroe County Commissioners

Performance Measures/Targets:

- Quarterly mobility management reports.
- Increased utilization of transportation assets and programming.
- Completion of goals as listed in Washington County Coordinated Plan.

Strategy 1. Access Employment Opportunities:

Action Steps:

- Partner with workforce development agencies to discuss transportation options needed for individuals attending job training or skill-building programs outside traditional hours.
- Provide collected data from the assessments to transportation providers.
- Collaborate with local employees/employers to identify the transportation challenges, particularly those who work non-traditional hours or live-in underserved areas.
- Educate employers about the benefits of reliable transportation options for employee retention and productivity, encouraging them to participate in transportation programs.

Goal 4: Enhance Safety and Sustainability for Vulnerable Populations

Description: Enhancing safety and sustainability for vulnerable populations, including seniors, individuals with disabilities, and low-income residents, is crucial for creating equitable, inclusive communities.

Timeline for Implementation: Present to completion of goals

Parties Responsible for leading Implementation: Monroe County Mobility Manager

Parties Responsible for Supporting Implementation: Monroe County Mobility Manager, Monroe County Transportation Committee and Buckeye Hills Regional Council

Resources Needed: Continued funding of the Mobility Management program

Potential Cost Range: Varies

Potential Funding Sources: Ohio Department of Transportation, WesBanco, and Monroe County Commissioners

Performance Measures/Targets:

- Quarterly mobility management reports.
- Increased utilization of transportation assets and programming.
- Completion of goals as listed in Washington County Coordinated plan.

Strategy 1. Promote Safety with CarFit and Road Awareness Program:

Action Steps:

- Organize CarFit events in partnership with local senior centers, disability advocacy groups, and healthcare facilities to provide vehicle adjustment checks for seniors and individuals with disabilities.
- Collaborate with law enforcement and safety organizations to offer educational materials on defensive driving and road safety, tailoring these materials to the needs of seniors and those with disabilities.
- Partner with local hospitals, **schools**, or occupational therapists to identify individuals who would benefit from CarFit and safety programs, particularly those with physical challenges that require vehicle adjustments.
- Leverage community events like health fairs, mobility fairs, schools, and transportation days to incorporate CarFit and safety awareness, offering live demonstrations and interactive sessions.
- Partner with Local High Schools to promote vehicle adjustment checks for their students who are new drivers.

Strategy 2. Foster Collaborations for Safety Initiatives:

Action Steps:

- **Build partnerships with local safety organizations** like law enforcement, health departments, and pedestrian safety groups to co-host workshops on road safety and transit awareness for seniors and individuals with disabilities.
- **Collaborate with the local RTPO and ODOT** to identify dangerous intersections or high-traffic areas that require safety improvements for pedestrians, particularly seniors or people with mobility challenges.
- **Participate in joint safety campaigns** with community organizations focused on pedestrian safety, such as teaching defensive walking techniques and raising awareness of accessible routes and crossings.
- **Participate in pedestrian safety walks** in collaboration with senior centers and disability advocacy groups to highlight safe routes and proper use of crossings.
- **Advocate for funding for infrastructure improvements**, such as accessible sidewalks, crosswalks with audio signals, curb cuts, ramps, walking paths, and bike trails through local government and grant applications. Collaborate with disability advocacy groups to ensure that all improvements meet the needs of individuals with visual or mobility impairments while promoting inclusive, multimodal transportation options that support active lifestyles and environmental sustainability.

Goal 5: Strengthen Mobility Management and Service Coordination

Description: Strengthening mobility management and service coordination is essential for creating efficient, accessible, and user-friendly transportation systems that meet the diverse needs of all community members, particularly seniors, individuals with disabilities, and low-income populations.

Timeline for Implementation: Present to completion of goals

Parties Responsible for leading Implementation: Monroe County Mobility Manager

Parties Responsible for Supporting Implementation Monroe County Mobility Manager, Monroe County Transportation Committee and Buckeye Hills Regional Council

Resources Needed: Continued funding of the Mobility Management program

Potential Cost Range: Varies

Potential Funding Sources: Ohio Department of Transportation, WesBanco, and Monroe County Commissioners

Performance Measures/Targets:

- Quarterly mobility management reports.
- Increased utilization of transportation assets and programming.
- Completion of goals as listed in Washington County Coordinated Plan

Strategy 1. Coordinate with Disability and Senior Services:

Action Steps:

- **Continue** to Identify key partners such as Area Agencies on Aging, disability service providers, and low-income assistance organizations to build a collaborative network focused on transportation needs.
- Expand communication channels with organizations to discuss gaps in transportation services, share resources, and streamline referrals for transportation assistance.
- Share the transportation resource guide with agencies to distribute to their clients, including details on available services, eligibility requirements, and contact information for transportation programs.
- Participate in community resource events to inform clients about transportation options, including specialized services such as demand-response and subsidized transit programs.
- Track and share data among agencies to identify common challenges and success stories, adjusting services to improve coordination and efficiency.

Strategy 2. Leverage Regional Coordinated Transportation Plan:

Action Steps:

- Review the Regional Coordinated Transportation Plan to identify key strategies and priorities that can be implemented at the local level.
- Collaborate with regional transportation stakeholders (including public transit, nonprofit organizations, healthcare providers, and disability advocates) to discuss opportunities for collaboration and resource sharing.
- Develop a local implementation plan based on the regional goals coordinating with providers to better serve seniors, individuals with disabilities, and low-income residents.
- Advocate at the legislative level to support policies and funding that promote community partnerships with Mobility Managers, ensuring sustainable and inclusive transportation.

Strategy 3. Provide Personalized Assistance for Transportation Needs:

Action Steps:

- Continue a personalized transportation assistance program, providing Mobility Manager to assist individuals in navigating their transportation options, including public transit and specialized services.

- Continue Partnerships with healthcare providers, social services Area on Aging, and senior centers to refer individuals who may require transportation support to this personalized assistance program.
- Follow up regularly with participants to ensure their ongoing transportation needs are met, addressing any changes or challenges as they arise.

Strategy 4. Sustain Mobility Management Program:

Action Steps:

- Prepare a detailed grant application for the Ohio Department of Transportation (ODOT) 5310 funding, outlining how the mobility management program meets the needs of seniors, individuals with disabilities, and low-income residents.
- Gather data on the program's impact to support the funding application, such as the number of individuals served, ridership statistics, and improvements in access to essential services like healthcare and employment.
- Identify local match funding **sources**, including partnerships with healthcare providers, local governments, and nonprofits that benefit from the mobility services offered to the community.
- Engage local businesses and stakeholders in supporting the mobility program through sponsorships or in-kind contributions, such as transit passes or funding for accessible infrastructure.
- Promote the success of the program through community events and outreach to raise awareness of its benefits and gather additional support for sustaining the program beyond initial funding periods.
- Explore the use of Transportation levy to provide a stable, long-term funding source for the program ensuring its sustainability and ability to meet growing community needs.

Plan Adoption

The Plan Adoption process involved months of preparation with the Transportation Advisory Committee meetings, public meetings, and surveys. The Committee worked diligently to engage older adults, individuals with disabilities, the general public, and representatives from public, private, and nonprofit transportation and human services providers.

While public meeting attendance was a challenge, the survey conducted during the planning process received an excellent response, with over 100 completed surveys. These responses represented a diverse range of individuals, including older adults and individuals with disabilities. Assistance was available for those who needed help completing the survey. Transportation providers were also invited to participate, though not all elected to do so.

During the public meetings, the Monroe County Transportation Advisory Committee also sought new members and successfully gained interest from several individuals. The Committee remains committed to enhancing transportation services in Monroe County and will continue working to improve public participation.

Following the public review and comment period, the Committee formally adopted this Coordinated Transportation Plan on May 2, 2025. The Monroe County Commissioners also passed a resolution approving the plan for the county.

Appendix A: List of Planning Committee Participants

Transportation Advisory Participants	
NAME	AGENCY
Adam Archer	Wesbanco Corporation
Alyssa Stephens	Monroe County OSU Extension Office
Amy Zwick	Monroe County Engineers Office
Bill Bolen	Monroe County Commissioner
Carol Hehr	Monroe County Health Department
Christa Myers	Buckeye Hills Regional Council
Courtney Briggs	Monroe County Community Health Worker
Dan Lollathin	Monroe County Board of D.D.
Diane Burkhardt	Monroe County Commissioner
Jan Chambers	Ohio Hills Health Services
Jeanette Schwall	Monroe County Job & Family Services
Jennifer Hall-Fawson	Trustwell Living - Community Relations Director
Jessica Price	Monroe County Board of D.D.
John Sampson	Monroe County Public Transportation
Julia Hinzman	Buckeye Hills Regional Council
Kelli Regel	Monroe County Public Defender
Kelly Isaly	Buckeye Hills Regional Council
Ken Stewart	Monroe County OSU Extension Office
Kendl Mankin	Trustwell Living - Executive Director
Lacy Bowers	Arbors - Director of Admissions
Linda Masters	Monroe County Health Department
Lisa Carpenter	GNM Senior Center
Mary Jo Westfall	Monroe County OSU Extension Office
Megan Kinzy	Monroe County Chamber of Commerce
Melissa Zoller	Buckeye Hills Regional Council
Mick Schumacher	Monroe County Commissioner
Pandora Neuhart	Senior General Public
Sheila Turner	Monroe County Commissioner - Assistant
Wendy Ware	Hope Alliance

The Transportation Advisory Committee consists of representation from local agencies as well as participation of individuals with disabilities, older adults, and members of the general public. More information about the planning committee is available upon request by contacting.

In addition to the participants listed above, the Monroe County Transportation Advisory Committee also included representation of older adults, people with disabilities, and members of the general public. The Transportation Advisory Committee and other stakeholders also conducted a wide variety of activities designed to increase the involvement of community stakeholders in identifying community resources, addressing community needs, and setting goals and priorities. More information about the efforts that occurred is available upon request. To request additional information please contact:

Kelly Isaly kisaly@buckeyehills.org
 Buckeye Hills Regional Council, Mobility Manager
 1-800-331-2644 opt. 6
kisaly@buckeyehill.org

Appendix B: List of Annual Reviews and Plan Amendments

On April 10, 2025, the Monroe County Transportation Committee finalized the rewrite of the Coordinated Transportation Plan. A public meeting to present the rewritten plan was held from 10:30 AM to 12:30 PM at Coffee House on Main.

On May 2, 2025, the Buckeye Hills Regional Council Executive Board received a copy of the rewritten plan for review and approval. For reference, the resolution approving the plan can be found in Appendix C.

The plan is required to undergo an annual review by the planning committee. For more information about the next annual review, how to participate in the review process, or how to propose changes or corrections to the plan between annual reviews, please contact:

Kelly Isaly
Monroe County Mobility Manager
1-800-331-2644 ext. 6
kisaly@buckeyehills.org

Appendix C: Definitions

There are several terms used throughout the plan that may be unique to transportation providers or human service agencies. The terms are defined here for reference.

Coordination – Collaborative efforts toward understanding and meeting mobility needs in the most appropriate, cost-effective, and responsive manner.

FAST Act – Congress established the funding for Federal Transit Administration programs through authorizing legislation that amends Chapter 53 of Title 49 of the U.S. Code. On December 4, 2015, President Obama signed the Fixing America's Surface Transportation (FAST) Act, reauthorizing surface transportation programs through Fiscal Year 2020.

Gaps in Service – A break in the continuity of available transportation resources such as a break between hours of operation or a break between two or more geographic areas.

Lead Agency – The organization responsible for facilitating outreach; composing a plan that meets the requirements of current Federal and State legislation; maintaining documentation from the planning process and making it available upon request; and leading stakeholders through annual reviews, amendments, and updates of the plan. The Lead Agency also is responsible for submitting the adopted Coordinated Plan and all amendments or updates to participating stakeholders and ODOT.

Planning Committee – (The Noble County Transportation Advisory Committee) The Planning Committee is composed of key community stakeholders. The Planning Committee members agree to actively participate in the planning process and act as the planning advisory and adopting entity.

Ridership – The total number of passengers who boarded vehicles are counted each time they board a vehicle.

Section 5310 Program – Enhanced Mobility of Seniors & Individuals with Disabilities (49 U.S.C. 5310) provides Federal formula funding for the purpose of assisting private nonprofit groups in meeting the transportation needs of older adults and people with disabilities when the transportation service provided is unavailable, insufficient, or inappropriate to meeting these needs. The program aims to improve mobility for seniors and individuals with disabilities by removing barriers to transportation services and expanding transportation mobility options.

Section 5311 Program – The Formula Grants for Rural Areas program provides capital, planning, and operating assistance to states to support public transportation in rural areas with populations of less than 50,000 where many residents often rely on public transit to reach their destinations. The program also provides funding for state and national training and technical assistance through the Rural Transportation Assistance Program. Subrecipients may include state or local government authorities, nonprofit organizations, and operators of public transportation or intercity bus service.

Section 5307 Program – The Urbanized Area Formula Grants program (49 U.S.C. 5307) makes federal resources available to urbanized areas and to governors for transit capital and operating assistance in urbanized areas and for transportation-related planning. An urbanized area is an incorporated area with a population of 50,000 or more.

Transportation – Transportation is broadly defined to include traditional transit, human service agency services, on-demand (taxi-like) services, bicycle and pedestrian programs and amenities.

Unmet Transportation Needs – Transportation that is wanted or desired but is not currently available.

Appendix D: Mobility Survey

	Monroe County Mobility Survey	
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1. My age range is (check one box)

- ☐ 0-18 ☐ 41-50
☐ 19-30 ☐ 51-64
☐ 31-40 ☐ 65+

2. I consider myself? (check all that apply)

- ☐ Low income ☐ Veteran
☐ Disabled ☐ Unhoused/Homeless
☐ Senior ☐ Student
☐ None of the above

3. What is your residence zip code?

4. Is English your primary language?

- ☐ Yes
☐ No: Your primary language is _____

5. Do you have a disability which requires you to use a device to help you get around?

- ☐ No ☐ Cane
☐ Walker ☐ Wheelchair
☐ Other: _____

6. Would you like to walk or bike to your daily activities?

- ☐ No ☐ I already do
☐ I would, but it's unsafe ☐ I would, but there are no trails or sidewalks

7. Is public transportation, carpooling, or senior services transportation an option for you? (check all that apply)

- ☐ Yes, I use it. ☐ No, it is not available where I live.
☐ No, it is not available at the times or days when I need it. ☐ No, it does not go where I need to go.
☐ No, the vehicles are not wheelchair accessible. ☐ No, it is unaffordable.
☐ No, I do not qualify for these transportation options. ☐ Unsure/I don't know.

8. If you used a local transportation agency, please specify the transportation provider (check all that apply)

- ☐ Monroe County Transit ☐ Monroe County Senior Center Provided Transportation
☐ Monroe County Job & Family Services ☐ Monroe County Veterans Service Commission
☐ Arbors at Woodfield ☐ Other: _____
☐ Stellar Care Center

9. If you are currently using transportation services, why? (check all that apply)

- ☐ To maintain employment ☐ To access medical appointments
☐ Personal errands ☐ To access addiction recovery services
☐ I am uncomfortable driving ☐ I don't have a car
☐ I don't have a valid driver's license ☐ I don't have money for gas
☐ A disability prevents me from driving ☐ Unsure/I don't know
☐ Other: _____

10. Over the past 12 months, how much did you rely on public transportation (bus, door-to-door, van service)?

- ☐ For all my trips ☐ For some of my trips
☐ For most of my trips ☐ I primarily drive myself
☐ For half of my trips ☐ I primarily rely on family or friends

11. When do you need transportation most often for each of these general purposes? (select all that apply)

	Medical/Health Care	Grocery Stores/Shopping	Church	Monroe Co. Senior Center	Bank	Visit friends and/or family	Work	Governmental Office
12 am-6am	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6am-9am	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
9am -12pm	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
12pm-3pm	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3pm-6pm	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6pm-9pm	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
9 pm – 12am	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other (please specify) _____

12. What cities or towns do you visit the most? (Check all that apply)

- | | | | |
|---|--|--|---|
| <input type="checkbox"/> Caldwell | <input type="checkbox"/> Woodsfield | <input type="checkbox"/> Sardis | <input type="checkbox"/> Clarington |
| <input type="checkbox"/> Barnesville | <input type="checkbox"/> Lewisville | <input type="checkbox"/> Marietta | <input type="checkbox"/> Cambridge |
| <input type="checkbox"/> Graysville | <input type="checkbox"/> Columbus | <input type="checkbox"/> Beallsville | <input type="checkbox"/> Hannibal |
| <input type="checkbox"/> Akron/Canton | <input type="checkbox"/> Glendale, WV | <input type="checkbox"/> Moundsville, WV | <input type="checkbox"/> New Martinsville, WV |
| <input type="checkbox"/> Morgantown, WV | <input type="checkbox"/> Parkersburg, WV | <input type="checkbox"/> Wheeling, WV | <input type="checkbox"/> Pittsburgh, PA |
| <input type="checkbox"/> Other: _____ | | | |

13. About how often do you have medical appointments that are located outside of Monroe County?

- | | |
|--|--------------------------------------|
| <input type="checkbox"/> More than once a week | <input type="checkbox"/> Once a week |
| <input type="checkbox"/> Once a month | <input type="checkbox"/> Once a year |
| <input type="checkbox"/> Rarely/Never | |

14. Have you missed a medical appointment in the last 12 months due to lack of transportation?

- | | |
|------------------------------|-----------------------------|
| <input type="checkbox"/> Yes | <input type="checkbox"/> No |
|------------------------------|-----------------------------|

15. If you are on dialysis, is it difficult to find transportation to treatments?

- ☐ I am not on dialysis
- ☐ Yes
- ☐ No

16. What changes could be made to your transportation service options that would make them more appealing? (check all that apply)

- | | |
|--|---|
| <input type="checkbox"/> Service starting earlier in the morning | <input type="checkbox"/> Service ending later at night |
| <input type="checkbox"/> More available on-time and drop-off time schedules | <input type="checkbox"/> More destinations made available |
| <input type="checkbox"/> Service on Saturdays | <input type="checkbox"/> Service on Sundays |
| <input type="checkbox"/> Greater frequency in routes | <input type="checkbox"/> Wheelchair accessible vehicles |
| <input type="checkbox"/> No shared rides with others (i.e. Go directly to my destination without other stops) | |
| <input type="checkbox"/> Less advance time to make reservations requesting a trip (i.e. one-day or one-week advance notice as opposed to one-month advance notice) | |
| <input type="checkbox"/> Other: _____ | |

17. How much more would you be willing to pay per trip to have these changes implemented?

\$ _____

18. Are you familiar with the Monroe County Mobility Management program, which helps residents find transportation options to get from place to place, including across county lines?

- ☐ Yes
☐ No

19. How do you get information about transportation services you need? (check all that apply)

- | | |
|---|--|
| <input type="checkbox"/> Smartphone apps/text messages | <input type="checkbox"/> Provider websites |
| <input type="checkbox"/> Email | <input type="checkbox"/> Phone call to transportation provider |
| <input type="checkbox"/> Mailers/flyers | <input type="checkbox"/> Other: _____ |
| <input type="checkbox"/> I ask a friend or family member for help because I am not comfortable using the computer, smartphone apps, or calling by phone | |

OPTIONAL: Would you be interested in participating in a more focused survey or a focus group on the topic of personal mobility and accessibility? If so, please provide your contact information or any additional comments/feedback below.

Name: _____

Phone Number: _____

Email Address: _____

Additional Comments/Feedback: _____

PLEASE TELL US ABOUT YOUR TRANSPORTATION NEEDS!

FILL THIS OUT ONLINE AT <http://www.buckeyehills.org/mobility-management>

WE NEED YOUR HELP



We would like to hear from you! The intent of this brief survey is to gather information from the community about their transportation needs in Monroe County.

The survey is part of the 2023 update process of the Monroe County Coordinated Public Transit-Human Services Transportation Plan that coordinates the transportation needs and solutions of Monroe County to better serve our community. All information gathered is strictly confidential and will not be distributed to any private or third-parties. We very much appreciate your time in helping us gather this important information!

If you have any questions regarding the survey or simply prefer to leave comments regarding transportation needs by voice rather than using the following survey format, please call or email Kelly Isaly, Mobility Manager at kisaly@buckeyehills.org or 1-800-331-2644 Ext 6.

Buckeye Hills Regional Council
Generations Complex
47115 Black Walnut Parkway
Woodsfield, OH 43793

Appendix E: Resolutions and Signatures

**RESOLUTION TO APPROVE THE 2025 MONROE COUNTY COORDINATED
TRANSPORTATION PLAN**

Resolution #2025/05-02

WHEREAS, the Ohio Department of Transportation (ODOT) provides financial assistance for Mobility Management activities as funded by the Specialized Transportation Program (5310) and the Rural Transit Program (5311); and

WHEREAS, Buckeye Hills Regional Council has staffed the Monroe County Mobility Manager position on behalf of local partners, including the Monroe County Commissioners, and the Monroe County Developmental Board of Developmental Disabilities; and

WHEREAS, a Coordinated Transportation Plan document must be created and updated as required in order to satisfy an ongoing condition of this funding; and

WHEREAS, the 2025 Coordinated Transportation Plan has been completed by Buckeye Hills Regional Council in partnership with the Monroe County Advisory Committee of Monroe County and other stakeholder parties interested in transportation services; and

WHEREAS, the Coordinated Transportation Plan for Monroe County has been completed in the manner and time frame prescribed by ODOT; and

WHEREAS, the 2025 Coordinated Transportation Plan has been reviewed and approved by the Monroe County Commissioners.

NOW, THEREFORE, BE IT RESOLVED, The Buckeye Hills Regional Council Executive Committee hereby approves the submission of the 2025 Coordinated Transportation Plan document to the Ohio Department of Transportation.

Passed on this 2nd day of May 2025.


James Booth, President
Ron Moore, Vice President

Serving Athens, Hocking, Meigs, Monroe, Morgan, Noble, Perry and Washington Counties in Southeast Ohio
1400 Pike Street | Marietta, OH 45750 | 1.800.331.2644 | 740.373.6400 | fax: 740.373.1594

buckeyehills.org

II

MONROE COUNTY COMMISSIONERS

101 N. Main Street - Room 311 Woodsfield, OH 43793

Telephone: (740) 472-4341 Fax: (740) 472-5156

L. William Bolon, President

Sheila Turner, Clerk

Mick Schumacher, Vice President

Audrey Lydick, Deputy Clerk

Diane Burkhardt

RESOLUTION # _____

The Board of Commissioners of Monroe County, Ohio met in regular session on the 28th day of April, 2025 with the following members present: L. William Bolon, Mick Schumacher and Diane Burkhardt.

_____ moved the adoption of the following:

WHEREAS, the Ohio Department of Transportation provides financial assistance for Mobility Management activities as funded by the Specialized Transportation Program (5310) and Rural Transit Program (5311);

WHEREAS, Buckeye Hills Regional Council has staffed the Monroe County Mobility Manager position on behalf of local partners including Ohio Department of Transportation (ODOT) and the Monroe County Transportation Advisory Committee since 2021;

WHEREAS, a Coordinated Transit Plan document must be created and updated as required in order to satisfy and ongoing condition of this funding;

WHEREAS, the 2025 Coordinated Transit Plan has been completed with members of the Monroe County Transportation Advisory Committee interested in transportation services;

WHEREAS, the Coordinated Transit Plan for Monroe County has been completed in the manner and time frame prescribed by ODOT;

NOW, THEREFORE BE IT RESOLVED, the 2025 Coordinated Transit Plan has been reviewed and approved by the Monroe County Commissioners; we hereby approve the submission of the 2021 Coordinate Transit Plan document to the Ohio Department of Transportation.

_____ seconded the forgoing resolution

Calling of the roll results in the following vote

ADOPTED: APRIL 28, 2025

Transportation Advisory Participants	
NAME	Signature
Adam Archer	
Alyssa Stephens	
Amy Zwick	
Bill Bolen	
Carol Hehr	
Christa Myers	
Courtney Briggs	
Dan Lollathin	
Diane Burkhart	
Jan Chambers	
Jeanette Schwall	
Jennifer Hall-Fawson	
Jessica Price	
John Sampson	
Julia Hinzman	
Kelli Regel	
Kelly Isaly	
Ken Stewart	
Kendl Mankin	
Lacy Bowers	
Linda Masters	
Lisa Carpenter	
Mary Jo Westfall	
Megan Kinzy	
Melissa Zoller	
Mick Schumacher	
Pandora Neuhart	
Sheila Turner	
Wendy Ware	